

Impartiality is vital for the conformity assessment and certification activities. Commercial, financial and other pressures shall not be allowed to compromise impartiality.

To preserve impartiality, conflicts of interest have to be identified and managed in a timely manner to ensure objectivity of the certification activities.

We have developed and implemented a documented process to identify, analyse, evaluate and treat risks related to conflicts of interests arising from the provision of certification and the relationships of RIGCERT with different organizations and bodies.

Feedback from interested parties is much valued so RIGCERT invites all parties that have an interest in certification to provide input on matters affecting impartiality including openness and public perception. Interested parties include our clients, representatives of trade organizations and associations, representatives of governmental bodies or services or representatives of NGOs including consumer organizations.

Provision of management system consulting services represents a significant threat to the impartiality of certification and RIGCERT does not provide such services. Also RIGCERT does not offer management system internal audits to its certified clients.

All personnel used in audit and certification is required to reveal any situation or relation known to them that can present them or RIGCERT with a conflict of interests and shall not engage in any activities in case impartiality may be affected.

RIGCERT will take actions in response to any threats to impartiality arising from the actions of other persons, bodies and organizations if it affects our audit and certification activities.

Managing Director

